

Caliber Announces the Appointment of Aylwin B. Lewis to its Board of Directors

LEWISVILLE, Texas - (January 25, 2021) – Further strengthening its position as America's leading automotive service provider, Caliber today announced the appointment of Aylwin B. Lewis to its Board of Directors, effective January 25, 2021. Mr. Lewis, the former Chairman, President and Chief Executive Officer of Potbelly Corporation and a former top executive at Kmart, Sears and Yum! Brands, brings a long track record of leadership and performance to Caliber's Board of Directors.

In addition to the position on Caliber's board, Mr. Lewis currently serves on the boards at Marriott International, Voya Financial and Chef's Warehouse. In the past Mr. Lewis has held board roles with Halliburton, Kmart, Red Robin, Sears, Starwood Hotels and the Walt Disney Company.

As part of Caliber's board, Mr. Lewis will help oversee and guide the company's 1,200+ service centers that restore 1.5 million vehicles and customer lives each year and support more than 21,500 teammates and the communities they serve. "We are thrilled to have Aylwin join the Caliber board and we welcome him to our family," said Steve H. Grimshaw, Caliber's Executive Chairman. "Aylwin's extensive leadership experience and track record of driving growth with multi-unit brands make him a terrific addition to our Board. We are confident that Aylwin will be an important contributor to Caliber's next phase of growth and will help to further our purpose of 'Restoring the Rhythm of Your Life'."

Mr. Lewis began his career as an assistant manager at his local Jack in the Box, where he worked to pay for his tuition at the University of Houston. With degrees in Hotel/Restaurant Management and English Literature, he then worked his way up in the food industry before transitioning to retail and eventually advancing into prominent leadership positions. During a 10-year career at Potbelly, he successfully managed the company's IPO. Prior to that, Mr. Lewis served as President & CEO of Sears, President & CEO of Kmart and President & COO at Yum! Brands. "I am looking forward to gaining insights from such an experienced executive that has worked in so many industries," said Mark Sanders, Caliber's President and Chief Executive Officer.

About Caliber

Founded in 1997, the Caliber portfolio of brands has grown to 1,200+ centers nationwide and features a full range of complementary automotive services, including <u>Caliber Collision</u>, the nation's largest auto collision repair provider across 34 states, as well as the broadest network of OEM-certified collision centers in the U.S; <u>Caliber Auto Care</u> (for mechanical repair services and quick oil changes); and <u>Caliber Auto Glass</u> (for repair and replacement).

Caliber was the first to feature a collision national lifetime warranty and today leads the industry in customer service, the latest technology and specialized services such as dedicated Non-Drive facilities and certified, express repair centers.

With the purpose of <u>Restoring the Rhythm of Your Life</u>®, Caliber's 21,500+ teammates are committed to getting 1.5 million customers back on the road safely—and as quickly as possible—every year. Dedicated to providing an outstanding customer experience, Caliber continues to rank among the highest customer satisfaction scores in the industry. Learn more about Caliber at <u>calibercollision.com</u>.

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