

# TEAMMATE SERVICES

**WHAT:** Florida – Filing an unemployment claim

**WHEN:** May 7, 2020

**WHO:** Teammates in Florida

The Florida Department of Economic Opportunity (DEO) operates the state’s Unemployment Insurance (UI) program. UI benefits are not only for those individuals who unfortunately find themselves without work, the program also covers workers whose hours have been reduced for business reasons. If your hours have been reduced and you are struggling financially to keep up with expenses, please explore the option of applying for partial UI benefits.

## **What you need to apply:**

- Social Security number
- Driver’s license or State ID number
- Your employment for the last 18 months including for each employer:
- Name, address, and phone number
  - First and last day of work
  - Gross earnings (before taxes are taken out) during the listed dates
  - The reason for separation
  - FEIN (this is found on any W2 or 1099 tax forms you have received)
  - If you don’t have the FEIN, you can use employer details off of a recent paystub
  - Claims filed without correctly reporting employers may experience delays. It is important to list the correct employment information when filing your claim. If you fail to do so, your benefits may be delayed while the missing employment information is obtained

## **How to apply:**

An individual may apply for benefits online or over the phone.

- File online here: <https://fileclaim.myflorida.com/>
- File a New Claim for UI Benefits by **Telephone:** 1-833-352-7759 – Monday – Friday 7:30 am – 6:30 pm, Saturday – Sunday 8 am – 5 pm

After applying for benefits, you need to request benefit payment in CONNECT on a biweekly basis. The CONNECT home page will provide you with your scheduled report date. You will use the “Request Benefit Payment” link on your home page. This link will not appear until your scheduled report date.

## **Benefit payments for Unemployment Insurance made using the Way2GO Debit Card or Direct Deposit.**

For questions regarding the Way2Go Debit Card, call 1-833-888-2780.

**Resources:**

Step by Step guide to filing an unemployment claim

[http://www.floridajobs.org/docs/default-source/reemployment-assistance-center/new-individual-faq-includes-cares-act-final.pdf?sfvrsn=5f2547b0\\_38](http://www.floridajobs.org/docs/default-source/reemployment-assistance-center/new-individual-faq-includes-cares-act-final.pdf?sfvrsn=5f2547b0_38)

FAQs regarding Unemployment Claims:

<http://www.floridajobs.org/Reemployment-Assistance-Service-Center/reemployment-assistance/claimants/claimant-faqs>